

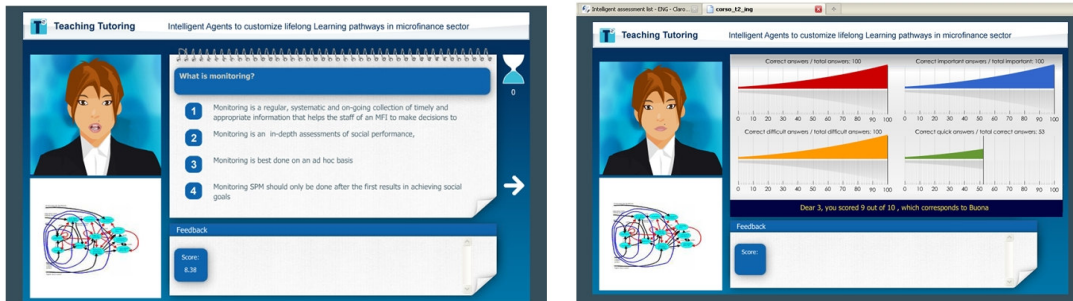
## Press release

Paris, 30<sup>th</sup> July 2010

**PlaNet Finance and the T2 Project's partners, Università degli Studi Guglielmo Marconi Telematica (project leader), Universidad Nacional de Educación a Distancia, and Micro Finance Center have ended the experimentation phase of the T2 Course.**

The T2 Course is available in **English, French, Italian and Polish** and has been delivered, during the Experimentation phase, in two sessions:

- **On-line course** with intelligent agent assessment. Each online module is concluded with a test on the knowledge gained by the participant.



- On-site face to face training sessions designed on the intelligent assessment results. The teacher provides a very effective lesson offering up-to-date training and skills needed by the participant

**The T2 Course: Social Performance Management in Microfinance** officially launched last March, with the delivery of the online modules and ended in June with the on-site face to face training sessions.

T2 course is an introductory course on Social Performance Management in microfinance, that, in accordance with the training needs collected during the research phase, is focused on the following six modules:

- Module 1: Introduction to Social Performance Management
- Module 2: Aligning strategy for your SPM
- Module 3: Strengthening information systems for SPM
- Module 4: Aligning management systems to support SPM
- Module 5: Quality audit tool for managing social performance (QAT)
- Module 6: Social Performance Standards Report

The course participants involved in the experimentation consisted of 46 **total professionals** from the following partner countries: Italy, France, and Poland. The Microfinance Institutions' professionals have represented the course target group.

The experimentation phase has been useful in providing an external evaluation of the T2 course from a technological and methodological point of view.

The main feedback, collected through the participants during the experimentation of the T2 course, is the following:

- The participants to the course acknowledged the relevance of the topic for microfinance institutions.
- The case studies on Bosnia and the Philippines were also appreciated by the participants.
- To improve the effectiveness of the course the participants suggested lightening the theoretical part of the course and increasing the interactivity with more examples and case studies.
- While the technology of the intelligent agent seems to have been successful, the participants required more opportunity and environments to promote concretely the discussions and dialogue between the teachers and the participants on specific problems they should have encountered.

#### **T2 promotional activities:**

The partners also participated to international conferences in order to present their project. In particular, last June, PlaNet Finance presented the results of the T2 project during a conference in Hanover on social performance management by microfinance institutions, and will organize a conference with the sector's experts in Paris, on September 23d, to foresee the perspectives of development of this pilot project in Europe.

*"T2 Teaching Tutoring - Intelligent Agents to customize lifelong learning pathways in the microfinance sector", is a two-year project 2008-2010 supported by the European Commission through the Lifelong Learning Programme.*

**For more information:** [www.t2project.eu/t2/](http://www.t2project.eu/t2/)

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The project's partners are:



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#### **About PlaNet Finance**

PlaNet Finance is an international non-profit organization with the mission to alleviate poverty through the development of microfinance, therefore increasing the unbanked and underbanked's access to financial services. Based in Paris, PlaNet Finance's international network is active in close to 80 countries around the world.

[www.planetfinancegroup.org](http://www.planetfinancegroup.org)

**Università degli Studi Guglielmo Marconi Telematica : [www.unimarconi.it](http://www.unimarconi.it)**

**Microfinance center (MFC) : [www.mfc.org.pl](http://www.mfc.org.pl)**

**Univesidad Nacional de educacion a distancia (UNED): [www.uned.es](http://www.uned.es)**